

Case Manager Position

Position Summary: The purpose of the Case Manager HS(1-3) position is to provide direct evaluation, patient care, and service interventions for sickle cell disease patients and/or their families, and to assist in the coordination of interdisciplinary case management team services for sickle cell patients. The BHRC will administer clinical and psychosocial assessments; develop comprehensive case management treatment plans that are congruent with the overall health care plan; provide psychosocial support; participate in research evaluation, work as a liaison among community resources, the medical team, and the case management team; educate patients, their family members, staff, and students about patient needs; facilitate patient compliance with treatment, and; work with the medical staff, case management staff, and community resources to improve and better coordinate discharge and case management planning.

Core Responsibilities: *Enter as many responsibilities and associated tasks as needed including percent of work effort. These would become the employee's goals in Talent upon hire.*

- Responsibility 1 (50%): complete evaluations of patients and provide supportive intervention of care
 - Task 1: **Using evidence- based data to validate intuitive assessment and treatment needs of patients and make treatment recommendations based on the literature.**
 - Task 2: **Work with sickle cell transition population to ensure all patients needs from pediatric to adult care have been accessed and attend transition events**
 - Task 3: **Provide psychosocial support to facilitate optimal patient outcome, including individual psychotherapy and inpatient visits as needed.**
- Responsibility 2 (25%): provide group intervention to SCD patients and education to enhance their knowledge of their disease and overall mental health
 - Task 1: **Implement an adult/transition sickle cell patient support group, assisted by the clinical team**
 - Task 2: **Coordinate support group educational activities, develop educational program for identified patients in coordination with clinical team to enhance education of patients daily living skills and social support needs.**
 - Task 3: **Document accurately and timely in the medical record a patient's assessment, re-assessment when appropriate, interventions and services provided and a treatment plan**
- Responsibility 3 (15%): *work with team members on outcome findings from these interventions to determine levels of mental health care*
 - Task 1: **Coordinating research procedures (including imaging, neurocognitive measures, ambulatory measures, and clinical interviews.**
 - TASK 2: **Assessment findings which may support medical team for conference and manuscript submissions.**
- Responsibility 4 (10%): *work with multi-level team members on needs of the patients, perform administrative duties as needed*
 - Task 1: **Attend all meetings with medical director and other additional interdisciplinary team members to provide feedback, development and strategize team goals**

- **Task 2: Attend daily rounds for all sickle cell patients and the team and provide recommendation for care both inpatient and outpatient**
- **Task 3: Work as a member of a multi-disciplinary team to collaborate providers and patient navigators in ensuring improved patient care**
- **Task 4: Participating in research, committee work, or other activities**

Minimum Hiring Standards: *List required standards for the position.*

- **Master of Social Work degree from a Council on Social Work Education accredited program, MSW required. Preferred social worker with at least 1-2 years of working with sickle cell population, which may include field work experience.**
- **Excellent oral and written communication skills with the ability to listen, comprehend and effectively communicate. Must have the ability to work independently, but also to work effectively within interdisciplinary teams. Must have working knowledge and ability to use Microsoft Office, Excel and Power Point.**
- **Demonstrated experience working in and fostering a diverse faculty, staff, and student environment or commitment to do so as a staff member at VCU.**

Preferred Qualifications: *List any preferred qualifications for the position.*

- **Clinical social work experience in acute care setting preferred.**
- **Research or clinical experience working with patients with sickle cell disease, and/or similar clinical population.**
- **Must have a valid driver's license, transportation and insurance and be willing to work in the community setting with interdisciplinary team members, and willing to travel outside of the Richmond area for day trips**
- **Familiarity with REDCap database**
- **Experience working in the EPIC electronic medical record system**
- **Experience administering validated survey instruments**
- **Knowledge of working with Canvas**